Bowen, Gail

From: Fulford, Melanie
Sent: July 16, 2019 8:02 AM
To: Bowen, Gail
Cc: Guindon, Isabelle
Subject: Fwd: URGENT - HELP REQUIRED

Hi Gail, I'm forwarding this to you as I can see in the email chain that you've spoken to Mr Kiska in the past. I don't know if he has shared his concerns with Mohammed or spoken to Isabelle yet. Given that she is away, would you please call him and hear his concerns as he is obviously wanting to at least hear from someone sooner than later.

Thank you, Melanie

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From: Raymond, Kelly <Kelly.Raymond@casott.on.ca>
Sent: Tuesday, July 16, 2019 6:03 AM
To: Guindon, Isabelle; Fulford, Melanie
Subject: FW: URGENT - HELP REQUIRED

Good morning

I received a voicemail from Mr. John Kiska late yesterday requesting a meeting about an upcoming child protection proceeding. He states that his worker is Mohammed and that the Society may be wanting to terminate a court order. As he has written to me, I will be responding saying that I have forwarded his concerns to the supervisor and service manager. Let me know if there is anything I can do

Thanks

From: John Kiska <[redacted]
Sent: July 15, 2019 21:31
To: Raymond, Kelly <Kelly.Raymond@casott.on.ca> (CAS Executive Director)
Subject: Re: URGENT - HELP REQUIRED

Hi Kelly

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I'm reaching out to you again on an urgent basis.

I left you a VM at the end of today to update you on my situation and efforts to keep Sean and Cate safe.

My kids have been in my custody under CAS supervision since February.

I've been working with Mohammed Said over the past 5 months to seek a final custody order through the child protection legislation.

We are due in court August 6.

However I was informed today that the CAS is considering withdrawing the application.

This would mean I would need to seek custody through the family courts.

If this occurs, it's my belief that it's possible that a shared custody arrangement may occur again.

This is completely unacceptable to me in my effort to protect my kids and provide a stable environment for them.

It's clear that Deirdre can't provide this environment for them.

To ensure their ongoing protection and well-being, I seek your personal support to ensure the CAS proceeds as planned with the application for full custody on my behalf this coming August 6.

I'm prepared to meet with you to review any details of our file.

Regards

John, Sean and Cate

[redacted]

On Friday, January 4, 2019, Raymond, Kelly <Kelly.Raymond@casott.on.ca> wrote:

Good afternoon Mr Kiska

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I am happy to hear that a resolution to the situation was reached. I have cc'd Gail Bowen to this email so that she can set up a time with you to further discuss your insights and thoughts around situations like these.

Have a great weekend

Thanks

Kelly Raymond

From: John Kiska <[redacted]

Sent: January 3, 2019 11:09 PM

To: Raymond, Kelly

Subject: Re: URGENT - HELP REQUIRED

Hi Kelly

My kids r home with me now safe and sound.

Gail did call and reassured me that the CAS was doing everything to support my kids For this I'm grateful. At some point I would appreciate meeting with you and providing insight into situations dealing with mental health.

John.

On Thursday, January 3, 2019, John Kiska <[redacted] wrote:

> Thank you so much.
>
> I appreciate your promptness.
>
> John
>
> On Thursday, January 3, 2019, Raymond, Kelly <Kelly.Raymond@casott.on.ca> wrote:
>
> > Good afternoon Mr Kiska

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I have received your email correspondence and have forwarded your concerns to the supervisor and manager for follow-up. They should be in touch with you very shortly.

Thank you

Kelly Raymond

Executive Director

Children's Aid Society Ottawa

From: John Kiska <[redacted]
Sent: January 3, 2019 3:16 PM
To: Raymond, Kelly
Subject: URGENT - HELP REQUIRED

My name is John Kiska

My kids are Sean (12) and Cate (11)

We have an open file with the CAS

Our case worker is Viana Ibrahim

My ex wife are holding my kids in a hotel in gatineau against the thier will

My ex has a history of mental illness

She suffers from delusions

My daughter is scared and wants to come home

We share equal access via a parent agreement

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My CAS worker says that you can not help

Can you please help me and my 11 year old girl who wants to come home to his dad

They should be with me as per our agreement

John Kiska

[redacted]

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