

**deirdre.faff@gmail.com**

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**From:** deirdre.faff@gmail.com  
**Sent:** December 29, 2018 2:09 PM  
**To:** 'Simon, Heather'  
**Cc:** deirdre.faff@gmail.com  
**Subject:** FW: Expert Reports for Court

Hello again.

Heather, I am working on my Court materials that are due on Monday. With respect to receiving Expert Reports from TOH psychiatrists, do you think that they would be able to provide expert opinions on TOH process? If not they, then whom? Or, if there is no one at TOH who could be considered an expert on TOH Psych ER/Ward D6 process ... are you in a position to tell me whom I should call as a witness to speak to TOH process? Then, I would be able to send to them a request for a Will-Say statement.

Any help that you can provide is greatly appreciated.  
Sincerely,

Deirdre Moore, CFA, BBA

**From:** deirdre.faff@gmail.com <deirdre.faff@gmail.com>  
**Sent:** December 28, 2018 8:37 AM  
**To:** 'Simon, Heather' <hsimon@toh.ca>  
**Cc:** deirdre.faff@gmail.com; deirdre\_cfa@icloud.com  
**Subject:** RE: Expert reports for court

*no response from ToH*

Good morning Heather.

I thought that I should follow up as I have yet to receive anything from you regarding our conversations of December 19<sup>th</sup>. I believe that you mentioned that because the TOH psychiatrist were unable to provide Expert Reports or Will-Say statements that I should instead make a similar request to the Royal College of Physicians and Surgeons. Would you kindly send to me this e-mail as I intend to deliver my Court-ordered documents today.

Please call if you have any questions or concerns.

Sincerely,  
Deirdre Moore, CFA, BBA

(343) 550-6181  
(613) 261-3520

**From:** Simon, Heather <hsimon@toh.ca>  
**Sent:** December 10, 2018 1:40 PM  
**To:** [deirdre.faff@gmail.com](mailto:deirdre.faff@gmail.com)  
**Subject:** RE: Expert reports for court

Good Afternoon Deirdre Moore,

I am writing again further to your email to Dr. Gillis, Head, Department of Psychiatry at The Ottawa Hospital and subsequent email to the Department of Patient Relations. I am the specialist from the Department of Patient Relations who has been assigned to follow up on your concern about obtaining expert reports for court.

Would you kindly call me to discuss further?  
I can be reached at 613-798-5555 ext., 16042.

Or, if you prefer, kindly provide your telephone number and the best time to contact you and I would be happy to call you.

Thank you | Merci | Miigwetch | Marsee | Qujannamiik

Heather

**Heather Simon**  
**Specialist | Spécialiste**

Department of Patient Relations | Service des relations avec les patients  
The Ottawa Hospital | L'Hôpital d'Ottawa

1053, av. Carling Ave., Box 133, Ottawa, ON, K1Y 4E9  
T: 613-798-5555, 16042 | F: 613-761-5469  
[hsimon@toh.ca](mailto:hsimon@toh.ca)

Triage Coordinator: Laura Aliaga | T: 613-798-5555, 13377 | [prelations@toh.ca](mailto:prelations@toh.ca) | [relationspatients@lho.ca](mailto:relationspatients@lho.ca)  
[www.ottawahospital.on.ca](http://www.ottawahospital.on.ca)



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**I acknowledge that my place of work is within the ancestral, traditional and unceded territory of the Anishinabe nation.**

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immédiatement l'expéditeur. Vous pouvez aussi signaler ce courriel au Bureau de la protection de la vie privée et de l'information ([info.privee@lho.ca](mailto:info.privee@lho.ca)). Merci.

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# Phone calls with Heather Simon of TOH Patient Relations regarding Expert Reports; role of Royal College of Physicians and Surgeons

<p>12:23 PM 52% VIRGIN</p> <p>&lt; Recents</p> <p>HS Heather Simon (613) 798-5555 Ottawa, Ontario</p> <p>message call</p>	<p>12:22 PM 52% VIRGIN</p> <p>&lt; Recents</p> <p>HS Heather Simon (613) 798-5555 Ottawa, Ontario</p> <p>message call</p>	<p>12:22 PM 52% VIRGIN</p> <p>&lt; Recents</p> <p>OH Ottawa Hospital (613) 798-5555 Ottawa, Ontario</p> <p>message call</p>
<p>December 18, 2018</p> <p>10:24 AM Missed Call</p> <p>email (Siri found in Mail) hsimon@toh.ca</p> <p>Create New Contact</p> <p>Add to Existing Contact</p> <p>HSimon Contact</p> <p>Favorites Recents Keypad Voicemail</p>	<p>December 18, 2018</p> <p>10:25 AM Incoming Call 43 seconds</p> <p>email (Siri found in Mail) hsimon@toh.ca</p> <p>Create New Contact</p> <p>Add to Existing Contact</p> <p>HSimon Contact</p> <p>Favorites Recents Keypad Voicemail</p>	<p>December 18, 2018</p> <p>10:59 AM Incoming Call 21 minutes</p> <p>10:57 AM Outgoing Call 1 minute</p> <p>email (Siri found in Mail) hsimon@toh.ca</p> <p>Create New Contact</p> <p>Add to Existing Contact</p> <p>HSimon Contact</p> <p>Favorites Recents Keypad Voicemail</p>

**deirdre.faff@gmail.com**

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**From:** Simon, Heather <hsimon@toh.ca>  
**Sent:** December 4, 2018 1:45 PM  
**To:** deirdre.faff@gmail.com  
**Subject:** Expert reports for court

Good Afternoon Deirdre Moore,  
Thank you for your email to Dr. Gillis, Head, Department of Psychiatry at The Ottawa Hospital and subsequent email to the Department of Patient Relations.  
I am the specialist from the Department of Patient Relations who has been assigned to follow up on your concern about obtaining expert reports for court.

Would you kindly call me to discuss further?  
I can be reached at 613-798-5555 ext., 16042.

Or, if you prefer, kindly provide your telephone number and the best time to contact you and I would be happy to call you.

Thank you | Merci | Miigwetch | Marsee | Qujannamiik

Heather

**Heather Simon**

**Specialist | Spécialiste**

Department of Patient Relations | Service des relations avec les patients  
The Ottawa Hospital | L'Hôpital d'Ottawa

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[www.ottawahospital.on.ca](http://www.ottawahospital.on.ca)



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**deirdre.faff@gmail.com**

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**From:** Deirdre Moore <deirdre.faff@gmail.com>  
**Sent:** December 4, 2018 9:41 AM  
**To:** prelations@toh.ca  
**Subject:** Fwd: Expert Reports for Court

Good Morning,

As per Dr. Gillis's suggestion, are you in a position to assist me with my requests in the attached letter?  
Please let me know if you require any further documents.

Thank you.

Deirdre Moore

----- Forwarded message -----

**From:** Deirdre Moore <deirdre.faff@gmail.com>  
**Date:** Tue, 4 Dec 2018 at 09:30  
**Subject:** Fwd: Expert Reports for Court  
**To:** <deirdre.faff@gmail.com>

Forwarded to laptop for printing

Sent from my iPhone

Begin forwarded message:

**From:** "Gillis, Katharine" <kgillis@toh.ca>  
**Date:** December 4, 2018 at 8:53:54 AM EST  
**To:** Deirdre Moore <deirdre.faff@gmail.com>  
**Subject:** Re: Expert Reports for Court

Dear Ms Moore,

Thank you for your recent email communication which I have reviewed. I recommend that you go through Patient Relations Department at the Ottawa Hospital, they can be contacted at :

prelations@toh.ca     You may wish to ask Patient Relations to assist you in getting a copy of the assessments done by the TOH psychiatrists you have outlined in your email, from your TOH Health Records.

regards

Dr Gillis

Dr. Katharine Gillis

*Head Department of Psychiatry*

*Chef, département de psychiatrie*

*The Ottawa Hospital/ l'hôpital d'Ottawa*

*Mental Health Program/ Programme de santé mentale*

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**From:** Deirdre Moore <[deirdre.faff@gmail.com](mailto:deirdre.faff@gmail.com)>

**Sent:** December 3, 2018 12:10 PM

**To:** Gillis, Katharine

**Subject:** Expert Reports for Court

Dear Dr. Gillis,

I was hospitalized several times from 2013-2016 due to the verbal, emotional and psychological abuse of my ex-husband and I intend to subpoena several psychiatrists who work at The Ottawa Hospital so that they may testify on my behalf during the upcoming trial. In advance of hearing their testimonies, The Honourable Justice Engelking requested that I provide their Expert Reports to my ex-husband's lawyer by December 31, 2018.

On November 19, 2018, I hand-delivered my request to the reception areas for each of: Dr. Yolande Charbonneau, Dr. Peter Kay, Dr. Daniel Saul and Dr. Mercer. As of last Monday, however:

- my documents remained in the mail boxes of Drs. Charbonneau and Kay (so I retrieved them),
- I am not sure of the status regarding my request to Dr. Saul, and
- Dr. Mercer has stated that she would not provide an Expert Report; though, she is preparing a letter that outlines the reasons for her refusal.

Verbal, emotional and psychological abuse remains a form of domestic violence that devastates families. The issue remains so pervasive that The Honourable Jody Wilson-Raybould recently introduced legislation (see attached Government of Canada announcement) that marks the next step in transforming the criminal justice system.



Dr. Gillis, I have growing concerns that I will not be able to provide the Expert Reports that were requested by Justice Engelking in time to meet the Court's deadline. Is there anything that The Ottawa Hospital can do to help?

I am grateful for any assistance that you are in a position to provide.

Sincerely,

Deirdre Moore, CFA, BBA  
1466 Claymor Avenue  
Ottawa, Ontario K2C 1S6

Attachments:

Government of Canada Announcement, Endorsement from The Honourable Justice Engelking, Overview (documents A-Z) with a list of potential questions for psychiatrists\*

\*Part 2/2 of Overview will follow due to file size

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Nov 19, 2018

Dr. Chabonowicz,

I believe that my husband is an undiagnosed sociopath. Please help me SAVE my children and myself by reviewing attached binder and providing your "Will Say" statement (that responds to attached questions) and C.V. as per endorsement from Justice Engelking (included in inset).

Grateful and desperate,

Deirdre Moore

(please leave with out-patient  
psychiatry for pick-up.

Thank you)

Phoned Dr. Gillis' assistant Rose re: error that Expert Reports were required. TM

Nov 19, 2018

T/z. Kay

I believe that my ex-husband is an undiagnosed sociopath. Please help me SAVE my children and me by reviewing the attached binder and providing your "Will-Say" statement (that responds to attached questions) and C.V. as per endorsement from Justice Engelking (included in met).

Grateful and desperate.

~~Debbie Moore~~

(Please leave Will-Say Statement at out-patient psychiatry for pick-up.  
Thank you.)

Phoned T/z. Gillis' assistant Rose re: error that Expert Reports were required. JM