



Escalation Process > Fw: Mortgage Documents for 1244 Lampman Crescent || Re: BMO HomeOwner Readiline Statements

From Andee Sea Cae Jak <ascjak@outlook.com>

Date Sun 11/23/2025 10:37 AM

To Patel, Dip <dip.patel@bmo.com>

There must be evidence that my mortgage exists *somewhere* at BMO. Kindly provide the details of your institution's current escalation process so I can obtain a copy.
Thank you.

Deirdre Moore / Andee Jak
President, SAQOTU Inc.
www.twb.ROCKS/party-to-offence



From: Andee Sea Cae Jak <ascjak@outlook.com>

Sent: Wednesday, November 19, 2025 9:00 AM

To: Dip Patel <Dip.Patel@bmo.com>

Subject: Mortgage Documents for 1244 Lampman Crescent || Re: BMO HomeOwner Readiline Statements

Thank you for your e-mail.

Well, the person who forgot to scan the documents also neglected to contact me to get approval. I do not consent to my husband negotiating any mortgage on our/my property on my behalf.

Who renewed the mortgage & at what office. These documents must be somewhere and I require a copy.

Thank you.

Deirdre Moore

Sent from my iPhone

On Nov 18, 2025, at 8:50 AM, Patel, Dip <Dip.Patel@bmo.com> wrote:

Morning Deirdre,

Hope all is well. I received your voicemail yesterday regarding statements inquiry for your HRLC with BMO. Attached are 2 statements for the revolving portion of your HRLC. The January Statement also consists of the annual Statement for you're the installment portion of the HRLC. The October Statement shows your latest balance for the revolving portion.

Regarding the renewal document you requested, I am unable to locate that document as it is not scanned on either yours or Jonathan's profile.

Hope this helps with your inquiry.

Cheers,

Dip Patel

Senior Banker

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