



Department of Health

KATHY HOCHUL
Governor

JAMES V. McDONALD, MD, MPH
Commissioner

JOHANNE E. MORNE, MS
Executive Deputy Commissioner

May 23, 2026

Deirde Grant
ascjak@outlook.com

Dear Deirdre Moore:

Staff members of the Centralized Hospital Intake Program (CHIP) have reviewed your complaint concerning Erie County Medical Center. All complaint information received is thoroughly reviewed by the professional clinical staff. You will be contacted if additional information is needed regarding your complaint. The CHIP clinical team determines if the facility is compliant with Federal and/or State regulations, using the Centers for Medicare and Medicaid Services State Operations Manual and New York Codes, Rules and Regulations.

Upon completion of the review, it was determined that your complaint does not meet the criteria for onsite investigation. Decisions made by CHIP are final.

You may choose to submit your concerns directly to The Joint Commission, the agency that accredits Erie County Medical Center on behalf of the Centers for Medicare and Medicaid Services. Contact information for The Joint Commission is available at: [Web List AO Contact List \(cms.gov\)](#). The issues presented may be considered in general during their next onsite survey.

If you have any questions you can email them to CHPinfo@health.ny.gov. Please refer to intake number 405358.

The complaint intake has been closed with no further action anticipated. Thank you for taking the time to bring your concerns to our attention. We will keep your concerns on file for this facility.

Sincerely,

Centralized Hospital Intake Program
Division of Hospitals and
Diagnostic & Treatment Centers